

Access Statement for Broom House at Egton Bridge

Introduction

Broom House is set in the North York Moors National Park on the edge of the Village of Egton Bridge which is 6 miles from Whitby. We are located on a hill surrounded by open countryside and woodland. At the moment we have eight rooms and suites all on different levels. The Cottage Suite and The May Barn are accessed on the Ground Floor. Four rooms are located on the first floor and two rooms are found on the second floor.

Pre-Arrival

The nearest train station is in Egton Bridge a 15 minute walk from the house. The Esk Valley railway runs from Whitby to Middlesbrough and sometimes to Darlington and Newcastle. There are only 4 to 5 journeys per day so if you are thinking of travelling this way it is advisable to contact Northern Rail on 0845 00125 or email customer.relations@northernrail.org or visit the website www.northernrail.org the text phone number is 08456 045 608.

This train ride is very useful if you would like to leave your car in our car park and visit all the pretty small villages in the Esk Valley and Whitby. The Esk Valley Walks start high on the moors above Castleton and follows the river Esk to Whitby. The train can be useful to break up the walk.

This train line links up with the North York Moors Railway which starts at the next village of Grosmont and travels to Whitby, Goathland and Pickering. For details call 01751 472508 or email info@nymr.co.uk website www.nymr.co.uk

There is a local bus service which will pick you up outside Broom House and take you to Whitby. Buses run every 2 hrs. There are no buses on Sunday; the train runs every day during the summer but not on Sundays in the winter time.

There are several local Taxi companies; we can make a booking in advance or supply contact numbers so that you may make a booking if required.

Our Website www.broom-house.co.uk provides pictures of our accommodation and further information about the service we provide.

You can contact us by telephone or email. Please see the contact information section of this document for full details.

Arrival & Car Parking Facilities

Please advise us of your anticipated time of arrival so that we can be sure we are here to welcome you.

To ensure your accommodation is ready we ask that guests where possible can arrive between 4 and 6pm. An earlier arrival time may be possible by prior arrangement.

Parking is on a level gravel surface behind the house and is illuminated during the hours of darkness. A level concrete path at the side of the house leads to a gravelled area and

then the front door. We are able to assist guests with luggage if this is required.

Main Entrance & Reception

The main Reception entrance is on the ground floor near the car park & is open in the morning until midday and between the hours of 4-6pm.

The entrance leads into a hallway and the Garden Room. On arrival guests are shown to their rooms and invited to have complimentary Tea and Coffee in the guest lounge, or on the patio in the summer time between the hours of 4-5pm. The registration document is signed at this time.

Public Areas - General (Internal)

Directly from the entrance hall is the guest lounge, available for use at any time; there are two sofas in this room. The lounge is carpeted and has an open fire during cold weather. This room is a quiet area for reading etc as TVs are provided in all rooms. (See individual room details). A selection of local information, maps, magazines, DVDs, books and board games are available.

Public Areas - WC

There is a public toilet available on the ground floor.

The Garden Room

Breakfast is served between 8.00- 9.30am in the Garden Room on the ground floor accessed from the Reception Hall. Soft background music is played during this time.

Shop

The nearest shop, post office and garage are in the next village of Glaisdale which is a ten minute drive away. A wider range of shops are available in Whitby.

Leisure Facilities

The Whitby Leisure Centre has a swimming pool and gym. Parking is available directly outside.

Outdoor Facilities Grounds and Gardens

Broom House has a beautiful large south facing garden; guests are very welcome to enjoy our garden at all times.

At the front of the house there is a step down to a level patio where guests can sit and take in the views.

There are many interesting walks and cycle routes on the doorstep. Please refer to the website for other activities.

Bedrooms

The May Barn and the Cottage Suite are situated on the ground floor. (See further access details below)

Rooms 1,2,3 and 4 are located on the first landing accessed by a staircase of 11 steps, plus a 4 step second flight to this floor.

Rooms 5 and 6 are accessed by another 2 flights of 7 steps, (separated in the same way to the second floor landing).

All beds are made with pillows of duck feather and sheets and duvets of man-made fibre. There is central heating throughout the house. The temperature of each guest bedroom is controlled by thermostatic controls on the radiators and can therefore be manually adjusted, for ones comfort. Each bedroom has a `hospitality tray` with tea, coffee, biscuits etc. Hair dryers are provided and a remote control Digital TV. DVD players are available in some rooms. A small video library is available for guest use. Each room has storage space which usually consists of a wardrobe, chest of draws and bedside cabinets.

Description of each room - On the first landing- Rooms 1,2,3 & 4

Room 1 Large Double Room

This room has a King size bed, en-suite bathroom, with shower over the bath & a large flat screen TV and DVD player. Three windows provide magnificent views, east & south.

Room 2 The Bridge Suite-Large Room

This room has a King size bed, a lounge area with 3 seater sofa. Wall mounted flat screen TV and DVD. South & North facing windows, provide excellent views. The en-suite has bath with shower over the bath.

Room 3 Twin Bedded Room

This room has twin beds, an en-suite with bath and shower over the bath. The south facing window overlooks the front garden, with views to the moors.

Room 4 Large Double Room

This room has a King size bed, two arm chairs and an en-suite bathroom, with shower over the bath. A south facing window overlooks the garden and has views across the moors.

On the second landing - Rooms 5 and 6

Room 5 Small Attic Double

This small attic double bedroom is on the top floor with beamed ceilings. The en-suite bathroom has a bath with chrome shower fittings to the taps. Windows look out over the valley.

This bedroom is built into the roof area of this large house & on one side of the room has a sloping ceiling, so would not be suitable for a person exceeding 6ft.

Room 6 – Attic King

On the same landing with beamed ceilings, this large room has a King sized bed. The en-suite bathroom has a bath and chrome shower fittings to the taps.

This bedroom is built into the roof area of this large house and has sloping ceilings on 2 sides therefore not suitable for a person exceeding 6ft.

Ground floor

The May Barn

The May Barn has it's very own private access, a spacious ground floor sitting room with dual aspect views of the house gardens, a cosy ground floor double with a country feel leads to a private patio with a modern wet room en-suite. On the first floor you find a unique double bedroom with a traditional brass bed, exposed beams and stonework and a luxurious travertine bathroom featuring a spacious separate shower and roll-top bath with a view! The May Barn can be accessed directly from the car park by a separate entrance incorporating no steps.

The Cottage Suite

Offering a large sitting room leading to a private patio with table and chairs overlooking the gardens. A cosy characterful bedroom with King-sized bed, a spacious en-suite bathroom with freestanding bath and a separate shower, enjoy Au Lait Range luxury bath products, a 40 inch widescreen TV with DVD Player and a selection of tea and coffee to choose from. Access to the main area of the house is by 2 steps with grab rail leading to the main hall.

Additional Information

We are happy to cater for special dietary requirements at breakfast, please advise us of this prior to your arrival.

A selection of local information and transport timetables are available in our displays in the entrance hall.

There is a folder in each guest bedroom which gives tourist information about the surrounding area.

Information about Broom House routines and emergency procedure is displayed in each bedroom.

There is a fire extinguisher in the entrance hall and on each landing.

The alarm rings continuously if evacuation is needed. Please advise us if you have a hearing impairment and might not hear this.

Mobile phone reception is generally ok in the area; although some networks may struggle to get a signal in the valley.

Contact Information

Address Broom House at Egton Bridge, Broom House lane, Egton Bridge, North Yorkshire. YO21 1XD

Telephone 01947 895279 or 07423 636783

Email mail@broom-house.co.uk Website www.broom-house.co.uk

Please note bookings can be made online through our OWN website.

For medical attention: the nearest doctor's surgery is in Egton about 1½ miles from the House. Prescription medicines can be collected from there.

Payphone: There is a pay phone in Egton Bridge

Walk-in-Medical-Centre: This is located in Whitby

We welcome your feedback to help us continuously improve if you have any comments please phone or email

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